

Focus on the patient experience – creating great places to receive care

WHEN Thursday, July 4th 2024
10:00 AM – 12:00 PM

WHERE Online

COST \$210/pp or \$180/pp for a group of 3 or more from the same organisation



Scan for [more information](#)
and [registration details](#)

This two-hour online workshop is tailored specifically for leaders in the healthcare profession and will cover the following topics:

- Building trust and improving the experience for patients and their carers
- Creating an environment that is a better place to provide and receive care
- Improving the quality and safety of care for your patients
- Implement practical tools focused on the 3 P's – People, Processes and Place
- Decrease complaints and build consistency in the patient experience