

Managing difficult patient situations in COVID and beyond - current issues for general practitioners and staff

WHEN Wednesday, October 13th 2021

7:30 PM - 8:30 PM

WHERE Online

COST Free

Join us for an online panel discussion about managing difficult patient situations and how they are impacted by the pandemic. This session will provide practical solutions and risk mitigation advice. Dr Julie Gottlieb, a practising GP with regulatory experience and a masters in mental health, will join our expert panel to discuss:

- general advice when managing a difficult patient situation
- de-escalation techniques for aggressive patients
- COVID specific challenges and advice
- how to best support staff during these challenging times



Scan for <u>more information</u> and <u>registration details</u>